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March 28, 2017

Dwayne,

We wanted to take a moment and give my appreciation to you and your crew for such dependable service. From the first day we met while touring the home I knew we were making a good choice. The care and attention to detail you showed us while touring the home showed us how much you care about the quality of your work. You took the time explain many details of the home and what we could expect in the future for care from you and your team. You made us feel quite at ease with such a large endeavor.

We would also like to express our gratitude for all of personal assistance you provided while Scott was deployed. Being a parent is hard enough, and then throw in one who is deployed and the second who is home alone in a new place. You were able to ease some of this by assisting in simple things like cutting grass, plowing the drive and were never too busy to interact with our boys even while you completing a task.

We know that we can always count on you while we are part of this community. The quality of work and eagerness to be able to meet us as the customer's needs are a comfort we have not found before in our travels through the states. This has been an exceptional year here in Lexington Estates due to your professionalism. Thank you.

Sincerely,  
Scott and Jessica Cunningham